


PLENARY SITTING 2017

Sph

# WHAT WILL BE DISCUSSED?

- Who are we?
  - What is our purpose/goal?
  - Recapitulation of last year
  - Coming period
  - Questions and remarks
  - Closure and drinks!
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# WHO ARE WE?

## The board

- Elske Tjepkema (president)
- Lisa Berhиту (secretary)
- Christian Zijtveld (treasurer)

## The members of the general commission:

- Julian Machiels
- Tess Bens
- Bastiaan Buurman
- Jord Knuiman
- Maarten Cornelissen
- Jasper Krul
- Leon Prins
- Sjoerd van Hooydonk
- Vincent Buitenhuis (SSH&) & Helga Gerrits (SSH&)

# WHAT IS OUR PURPOSE/GOAL?

**From the rules:** “To look after the interests of the tenants of the SSH&, in its broadest sense.’

**In short:** to give (unmasked) advice to the SSH& based on questions and remarks from the tenants.

*We try to be personal, informal and approachable to our tenants*



# RECAPITULATION OF LAST YEAR

- Performance agreements SSH& - SPH - Municipality Nijmegen/Arnhem
- Cooperation contract SPH-SSH&
- Numerous SSH& documents, such as yearly plan and budget, strategic housing plan, DAEB/non-DAEB, brand awareness SSH&
- Focus SSH& on digitalization (website, Book Your Room, tenantportal)
- Advice on sustainability and durability of the SSH& by switching to green energy and CO2 neutral gas
- Energy saving investments 2017-2021 concerning SSH& buildings and plans

# RECAPITULATION OF LAST YEAR

- Focus on Arnhem: contact with tenants in Helix and Zoomstraat
- Visibility on the introduction markets; handed out toothbrushes
- Sterrenbosch tenants meeting concerning 'safety'
- New website (online next week!)
- Updated the bylaws conform the WOHV (general housing law)

# COMPLAINTS TENANTS

- Zoomstraat (Arnhem) – numerous problems, such as communication with their contact person
- Van Nispenstraat renovation
- Sterrenbosch safety concerning lockers and bicycles
- Communication contact person from SSH&-buildings
- Communication SSH& with tenants; be more specific!

# COMING PERIOD/GOOD INTENTIONS

- New members of the general commission
- Internal improvements (education SPH-members, better connections with third parties etc.)
- International representation
- New member Supervisory Board SPH
- Discuss about the housing allocation of the SSH& and my-SSH&-portal
- Pilot cleaning (flexibility concerning time and location)
  
- Improve the communication with tenants by being more visible online for instance on social media related to our new website
  
- Our main focus is on sustainability, visibility and affordability



# QUESTIONS OR REMARKS?

*We are always looking for new members, so if you like to join the SPH; contact one of us and we will give you information!*

**DRINKS!**

